

ANMF NEWSFLASH

Statewide Mental Health Service Continuing Care Teams Grievance Update

The Australian Nursing and Midwifery Federation Tasmanian Branch (ANMF) attended a second meeting with Statewide Mental Health Service (SMHS) management, including group directors and team leaders, since last attending the Tasmanian Industrial Commission (TIC). These meetings were a product of ANMF advocacy and strong member engagement through an award breach dispute, associated with inadequate consultation, that has resulted in a raft of new commitments to consult with members. This is a win not only for our members but for the community, patients, and consumers, who will benefit from this work.

Consultation will include the following.

1. Over Capacity Protocol was distributed for consultation last week. Please approach your team leader if you did not receive this.
2. The Crisis Assessment Treatment Team (CATT) Statement of Duties (SoD) is to be consulted on amendments to be added that reflect the new extended hour's role.
3. Team leader and clinical lead working groups will be re-convening within the next 4 weeks to finalise implementation of the Continuing Care Team (CCT) Operational Service Model (OSM). The ANMF reminded management of the need to ensure this process and communication in relation to same is as robust and transparent as possible to ensure all related parties are kept promptly informed of any changes.



4. There will be trial of the Focus of Care Scoring Scale (FoCSS) at the Hobart and Southern CCT. This will occur 3 months post commencement of the new Team Leader at this site. Terms of Reference (ToR) will be sent out 6-8 weeks into the new team leader's commencement to begin this work.
5. Proposed changes to the duty officer role are to be consulted on across all levels of the service. At this stage documentation is being finalised.

Other items:

1. Workload management will be a continuous body of work but will now include individual Full Time Equivalent (FTE) attached to each caseload for better transparency. SMHS continue with their position that 20-25 clients for full time case managers is acceptable.
2. Management have provided data from Mental Health Tribunal to support their assertion that Treatment Orders have not increased. This data has been provided to CCTs, please see your team leader in the first instance if you have any questions in relation to this.
3. A suggestion to introduce extended hours via an "on-call" approach has been declined, with management citing Work Health and Safety (WHS) concerns associated with effectively making extended hours a 14-hour shift and logistical issues such as travel time and provision of equipment.
4. The ANMF were advised that the Clarence CCT will be offered the off-line training, completed by Hobart and Glenorchy teams in 2022, later in 2023.
5. The ANMF wish to remind members that the Industrial Action that included a ban on iPM data entry has been lifted, following rebuttal from management that this was precluding their ability to produce evidence. Members are reminded that while it is expected iPM is to be completed, the ANMF has notified management that if they fail to respond to what this data is showing, members may choose to re-instate this action.



If you have any questions or comments in relation to the above, please contact ANMF Southern Organiser Jenna, at Jenna.Bowling@anmftas.org.au . A member's meeting has been arranged to take place, next **Friday 24 March at 1330hrs**. Members will receive details via SMS.

If you are no longer employed as a CCT member, please update your workplace details via the ANMF portal here: <https://members.anmftas.org.au> or email ANMF Membership at anmf_membership@anmftas.org.au

The ANMF Tasmanian Branch is 8000 plus members strong! Supporting nurses, midwives, and care workers as the only union in Tasmania employing nurses, midwives and care workers to represent members. This is why our Organisers and Member Support Team are uniquely positioned to understand your experiences, represent you in your workplace, and offer industrial advice that's relevant to you.

If you have any queries, please do not hesitate to contact our Member Support Team via email on membersupport@anmftas.org.au. Email is the preferred and fastest way of contacting the team. Alternatively, you can phone (03) 6223 6777.

Authorised by Emily Shepherd, ANMF Tasmanian Branch Secretary
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