



ANMF NEWSFLASH

Adult Community Mental Health Service Continuing Care Teams Grievance Update

The Australian Nursing and Midwifery Federation Tasmanian Branch (ANMF) has a long-standing dispute with Statewide Mental Health Services (SMHS) in relation to the Tasmanian Mental Health Reform Project (TMHRP) and more specifically, what is perceived to be inadequate consultation. The matter is currently in abeyance in the Tasmanian Industrial Commission (TIC), while the ANMF and SMHS attempt to resolve outstanding matters. This case is especially complex as it involves three teams that are each managed separately on an operational level.

The ANMF has been working closely with members from all three teams to understand the concerns and escalate those concerns to SMHS senior and executive management where necessary. As such, the ANMF sent a letter to Reform Director Chris Fox on Tuesday 6 June 2023 clarifying the status of the ongoing grievance and the various outstanding matters that are yet to be resolved, including:

- a. Continuing Care Teams (CCT) Operational Model.
- b. Focus of Care Scoring Scale (FoCSS) Trial.
- c. Duty Officer Role.
- d. Extended Hours Trial.



In addition to the above, ANMF members have raised some new points that have been previously raised in the TIC but that currently sit outside of the ongoing consultative work that now sits in a SMHS document called 'Project Plan- CCT- Outstanding Tasks'. A summary of the new matters is provided below.

1. Relationship between units and services who refer to CCTs and the various ways this is presently adding to workload pressure in CCTs. The ANMF has suggested strategies proposed by members that might mitigate and improve patient flow and the relationships between these services that would ultimately reduce the workload burden and improve outcomes for patients and consumers.
2. Inconsistency within and across the CCTs, which is creating confusion and adding unnecessary pressure for the teams, whilst complicating the issue raised in point (1).
3. Unsafe and inappropriate targets set on CCT discharge numbers that this is also adding unnecessary pressure for teams.

The ANMF has asked that SMHS provide reasonable alternatives and strategies to resolve the above concerns. As per member's endorsement the ANMF has also requested that update meetings established as an outcome of the last TIC report back be continued until the outstanding matters are resolved. The ANMF has asked for a response to written correspondence by **Monday 19 June 2023** and a further meeting with management and representatives from each team in four weeks' time.

The ANMF will continue to provide updates to members as new information becomes available.

If you wish to be provided with further details in relation to the letter, please email Jenna.Bowling@anmftas.org.au or contact one of your workplace representatives. Workplace representatives should have received a copy of the letter via email for their records.

The ANMF Tasmanian Branch is 8000 plus members strong! Supporting nurses, midwives, and care workers as the only union in Tasmania employing nurses, midwives, and care workers to represent members. This is why our Organisers and Member Support Team are uniquely positioned to understand your experiences, represent you in your workplace, and offer industrial advice that's relevant to you.



If you have any queries, please do not hesitate to contact our Member Support Team via email on membersupport@anmftas.org.au. Email is the preferred and fastest way of contacting the team. Alternatively, you can phone (03) 6223 6777.

Authorised by Emily Shepherd, ANMF Tasmanian Branch Secretary
7 June 2023