



ANMF NEWSFLASH

Crisis Assessment Triage Team North (CATT) Workload Working Group Update

On Wednesday 30 October 2024, the Australian Nursing and Midwifery Federation Tasmanian Branch (ANMF) attended the workload working group meeting for CATT North to discuss ongoing workload concerns. Key issues raised include:

Excessive Overtime: Members reported more than 120 hours of overtime in October, with over 10 vacancies on the baseline roster during the same period. Staff are frequently asked to work overtime on their days off. In addition to this, shortfalls are not always able to be filled with overtime leaving the CATT team under-resourced to care for consumers.

ED Assessment Cut-off Time: Members raised concerns about the 0800hrs cut-off time for ED assessments. Clinicians feel this timeframe is insufficient, it leaves clinicians 1 hour to conduct a comprehensive mental health assessment, document referrals and recommendations.

Office Infrastructure: The office environment was described as inadequate, with limited space and only 1 phone that accepts incoming calls – members questioned if administration could answer calls and transfer to the necessary clinician instead of the clinician sitting at that desk being burdened with the task. Members also requested an independent ergonomic review of the office.

Administrative Support: CATT clinicians are burdened with excessive administrative duties due to minimal administration coverage. While some administrative staff are available in the morning, there is no support for the remainder of the day, as they are based in another building and unable to attend throughout the day.



Members have emphasised the urgent need for improvements in staffing and support to address these issues effectively. The ANMF is committed to advocating for necessary changes to enhance the working conditions and service delivery for CATT clinicians.

Further updates will follow as we continue to address these concerns. The ANMF wishes to thank for your ongoing support.

The ANMF Tasmanian Branch is 8000 plus members strong! Supporting nurses, midwives, and care workers as the only union in Tasmania employing nurses, midwives and care workers to represent members. This is why our Organisers and Member Support Team are uniquely positioned to understand your experiences, represent you in your workplace, and offer industrial advice that's relevant to you.

Authorised by Emily Shepherd, ANMF Tasmanian Branch Secretary
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