



ANMF NEWSFLASH

Statewide Mental Health Services Peacock House Step 2 Grievance Update

The Australian Nursing and Midwifery Federation Tasmanian Branch (ANMF) met with management on Tuesday 17 December 2024. This meeting was in relation to the Step 2 Workload Grievance raised by the ANMF on behalf of members.

The following issues remain outstanding:

- Member's request for all Statement of Duties (SODs) to be provided – the SODs are not easily accessible and are not in one central place. Management is committed to resolving this issue, but it will take time, estimated at this stage by the end of January.
- The term “guest” for users of the service – management state that this is the preferred term which was decided under consultation with all parties and was covered in the orientation when Peacock opened. However, they are prepared to send out a survey to employees with the term “guest” and other terms for feedback on preference.
- Mental health access line training – the use of the online training has been problematic, but this is being addressed. Member's feedback was given to management regarding the online training being insufficient. The training is limited in its focus on how to fill in the form when taking a call, not how to deal with potentially distressed clients when they are seeking assistance. Management will raise this at a staff meeting to see if further training is requested by staff.
- Peacock Centre signage – this is still under discussion with the Heritage Council and Hobart City Council but management hope to see the signs back up soon.



- Integration of duress alarms – management are still waiting for Telstra to finish the work required. Estimated time frame for completion in late January 2025 or early February 2025 with the hope the system will be live by the end of February 2025.
- The ANMF also raised at this meeting the direction to undertake hourly checks downstairs on night shifts. Members feel that this process is unsafe. Management will be requesting a further audit to determine if there is an appropriate place for an alarm to be situated on the stairs to alert staff to anyone using the stairs during the night.

The next meeting is scheduled for **Wednesday 29 January 2025**.

If you have any queries regarding this newsflash, please contact ANMF Southern Organiser Jane Pond at Jane.Pond@anmftas.org.au. Alternatively, you can phone (03) 6223 6777.

The ANMF Tasmanian Branch is 8000 plus members strong! Supporting nurses, midwives, and care workers as the only union in Tasmania employing nurses, midwives and care workers to represent members. This is why our Organisers and Member Support Team are uniquely positioned to understand your experiences, represent you in your workplace, and offer industrial advice that's relevant to you.

Authorised by Emily Shepherd, ANMF Tasmanian Branch Secretary
23 December 2024