

ANMF NEWSFLASH

Respect Aged Care Coroneagh Park

Workload and Staffing Concerns Raised with Management

The Australian Nursing and Midwifery Federation Tasmanian Branch (ANMF) has heard from members at Coroneagh Park regarding serious and ongoing workload pressures caused by unsafe staffing levels. Members have reported that a large proportion of direct-care staff finish at **1300hrs**, leaving **only six care workers** responsible for approximately **75 residents** during the busy afternoon period. This situation is further compounded by the high number of residents requiring **two staff assistance** for personal care and transfers.

In addition, members have raised concerns about care staff being required to deliver **meals, morning teas, and afternoon teas** — tasks that fall **outside of care minute activities** and further reduce the time available to provide essential resident care.

What the ANMF Has Done

The ANMF has written formally to the general manager of Coroneagh Park outlining:

- **Serious concerns about unsafe staffing numbers** after 1300hrs.
- The impact of **two-person care requirements** and delays in delivering essential care.
- Risks to **resident safety**, including falls, manual handling incidents, and delayed responses.
- The inappropriate allocation of **non-care duties** (delivery of meals) to direct care workers, reducing available care time.
- Concerns that current staffing does **not meet requirements under Aged Care Standard 2.8.1 – Workforce Planning**, which places the obligation onto providers to plan, roster, and resource the workforce based on resident acuity and care needs.



The ANMF has requested:

- An **immediate review** of afternoon staffing levels.
- A written explanation of how the facility assesses **acuity, two-person care needs, and care minute obligations** when building rosters.
- Removal of meal and morning/afternoon tea delivery from care worker responsibilities.
- Additional staff coverage during known peak demand periods.
- Ongoing **consultation with the ANMF and members** regarding any future roster changes.

What Happens Next

The ANMF will:

- Monitor the facility's response and keep members informed.
- Seek urgent improvements to ensure staffing levels reflect the **actual workload and care needs**.
- Continue advocating for a safe working environment and safe resident care.

Your feedback is essential! Keep the ANMF informed about workload concerns so we can continue to advocate for you.

Not a member? Scan the QR code here to join Australia's largest union advocating for care workers and nurses in all health care settings.





The ANMF Tasmanian Branch is 8000 plus members strong! Supporting nurses, midwives, and care workers as the only union in Tasmania employing nurses, midwives and care workers to represent members. This is why our Organisers and Member Support Team are uniquely positioned to understand your experiences, represent you in your workplace, and offer industrial advice that's relevant to you.

Authorised by Emily Shepherd, ANMF Tasmanian Branch Secretary
24 March 2026