



ANMF NEWSFLASH

OneCare Ltd Rubicon Grove

A recent visit by the Australian Nursing and Midwifery Federation Tasmanian Branch (ANMF) gave members the opportunity to raise serious concerns about workplace culture, clinical handovers and gaps within resident care with union officials.

Members spoke about the gaps in clinical governance with concerns raised around resident care plans, and clinical handovers between teams. Gaps such as these lead to sub optimal care of residents when they are at their most vulnerable.

Members also indicated the amount of time spent during a shift completing nonclinical duties which would typically be duties undertaken by another cohort of staff, impacts on their ability to provide the care they want to provide to the residents. These matters are serious as they undermine the value of the role of care workers, whose time should be spent attending to the care needs of older Australians.

The ANMF forwarded these concerns to OneCare and requested actions be undertaken immediately to address the concerns.

OneCare has responded that they have commenced a partnership with Amplat Health for a Virtual Nursing Program which OneCare believes will address the concerns raised around clinical handovers.

Further, OneCare stated care plan reviews are an ongoing process and encouraged care workers and nurses to report any care plan that does not reflect the current needs of the resident.



When addressing the concerns raised around workplace culture/behaviours OneCare indicated a recent staff engagement survey returned a positive result from staff which reflects a generally healthy and improving workplace environment.

When considering the reported concerns OneCare acknowledged certain behaviour's do not align with the professional standards expected by OneCare, therefore staff are encouraged to report these behaviours to management immediately so they can be addressed.

It was pleasing to see OneCare's commitment to ongoing collaboration with the ANMF and its members.

The ANMF remains committed to advocating for a safe workplace for all members and encourage members to report workplace behaviours that do not align to professional standards.

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The ANMF Tasmanian Branch is 8000 plus members strong! Supporting nurses, midwives, and care workers as the only union in Tasmania employing nurses, midwives and care workers to represent members. This is why our Organisers and Member Support Team are uniquely positioned to understand your experiences, represent you in your workplace, and offer industrial advice that's relevant to you.

Authorised by Emily Shepherd, ANMF Tasmanian Branch Secretary
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